

INTEGRATED POLICY FOR QUALITY, SAFETY, AND ENVIRONMENT

Progold S.p.A. is committed to organising and managing all business activities with a strong market and customer focus, fully complying with the regulations in the countries where it operates. Our strategy is based on a **“risk-based thinking”** (RBT) approach, to effectively manage risks and take advantage of identified opportunities.

Progold S.p.A. operates ethically towards all stakeholders, promoting a culture of respect and transparency through shared procedures.

SCOPE OF APPLICATION

Research and development, design, and production of alloys and master alloys through melting, production of precious metal powders for soldering pastes, and manufacturing of metal semi-finished products through direct 3D printing as per customer specifications. Commercialisation of proprietary galvanic solutions.

SITE OF APPLICATION

The management standards adopted by Progold S.p.A. apply to all company sites where it operates.

COMPANY OBJECTIVES

Progold S.p.A. aims to achieve and maintain high standards in quality, environmental protection, and safety through:

1. Integrated Management System: Apply and maintain a management system in line with UNI EN ISO 9001, UNI EN ISO 14001, and ISO 45001 standards to ensure quality, sustainability, and safety in our processes.
2. Training and Engagement: Provide continuous training for all personnel to enhance skills and awareness in quality, environment, and safety, promoting active and ongoing involvement.
3. Research and Development: Invest in advanced and sustainable technologies, and in market-oriented research and development, to meet customer needs and continuously improve our products and services.
4. Prevention and Continuous Improvement: Prevent workplace injuries, reduce the environmental impact of our activities, and satisfy customers by delivering products that meet their specifications. We monitor company performance through clear and measurable objectives, ensure compliance with quality and quantity requirements, and implement corrective and preventive actions as needed to ensure continuous improvement and maximum customer satisfaction.



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COMMITMENT TO QUALITY

Progold S.p.A. adopts a quality management system that:

- **Identifies and meets customer needs**, ensuring products conform to requested specifications and maintaining high-quality standards in each production stage.
- **Continuously improves product performance**, providing efficient customer service and technical assistance, and promptly responding to market feedback.
- **Invests in advanced technologies and machinery** to maintain and improve production processes, ensuring product compliance with customer needs.
- **Encourages market-driven research and development**, staying ahead of industry demands and offering innovative solutions.
- **Actively collaborates with all key stakeholders**, building an effective information network to support business management.

COMMITMENT TO HEALTH AND SAFETY AT WORK

Health and safety at work are core aspects of Progold S.p.A.'s policy, with:

- **Shared Responsibility:** All company levels, from the employer to individual workers, are responsible for health and safety according to their roles and duties.
- **Integration into Business Management:** The company considers health and safety a core part of its management and operational strategies.
- **Prevention and Safety:** Progold S.p.A. ensures a safe work environment, prevents injuries, and promotes a proactive approach to safety by investing in necessary human and material resources.
- **Setting and Sharing Health and Safety Goals:** Management periodically sets health and safety goals and implementation programs, sharing them with all personnel to ensure awareness and engagement.
- **Involvement and Consultation:** We encourage active participation of workers, including their representatives, to continuously improve workplace health and safety.



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COMMITMENT TO ENVIRONMENTAL PROTECTION

Progold S.p.A. recognises the importance of environmental protection as an integral part of its business strategy and considers it a social responsibility and competitive factor for sustainable growth. To this end, the company implements an environmental management system in line with UNI EN ISO 14001, committing to:

- **Compliance with Regulations and Pollution Prevention:** Progold S.p.A. ensures compliance with environmental laws and agreements with stakeholders, focusing on pollution prevention and reducing the environmental impact of our activities, products, and services.
- **Efficient Energy Use:** We optimise energy consumption by using high-efficiency equipment, such as advanced lighting systems, and improving production equipment configuration.
- **Environmental Impact Assessment:** We carefully assess the environmental impact associated with new activities, products, and services, choosing solutions that promote sustainability over purely economic criteria.
- **Resource Adequacy:** We monitor and ensure the adequacy of human and financial resources to achieve strategic and environmental goals, supporting continuous improvement of environmental performance.
- **Promoting Environmental Awareness:** We encourage suppliers and partners to adopt environmentally friendly practices, selecting those with green technologies and compliance with environmental management systems.
- **Waste Collection and Management:** We promote waste sorting and optimal waste management, integrating lifecycle considerations into packaging and logistics choices.
- **Continuous Improvement of Environmental Management System (EMS):** We continuously monitor environmental performance and promote improvement actions to progressively reduce the environmental impact of our activities, products, and services.
- **Minimising Environmental Impact of Processes and Materials:** We use production processes and raw materials with minimal environmental impact, promoting recycled materials (ISO 14021) and enhancing operational energy efficiency.
- **Emission Reduction:** We reduce CO2 and other pollutant emissions by optimising energy resources and using low-impact technologies, in line with ISO 14064-1 directives.
- **Transparent and Collaborative Relations:** We maintain open and collaborative relations with stakeholders, communicating our environmental policies and raising awareness among suppliers and partners about sustainable practices.




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MONITORING AND COMMUNICATION OF GOALS

The management of Progold S.p.A. periodically defines **specific goals** for quality, environment, and safety, **verifies their application** and effectiveness, and **shares the results** with all personnel.

The company communicates its integrated policy to all stakeholders and is committed to transparency, **promoting sustainable and responsible growth**.

In summary, Progold S.p.A. is dedicated to continuously improving its performance, ensuring work safety and quality, and respecting the environment, integrating these values as pillars of its business management and development strategies for the future.

Amministratore Delegato

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15.10.2024



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