



QUALITY POLICY (UNI EN ISO 9001:2015)

With this document, Progold's Management states that all the company activities are managed and organized with a strong market and customer orientation respecting the laws and the regulations of the countries in which it operates.

Progold plans its processes using a risk-based thinking (RBT) in order to implement the most appropriate actions for: assessing and treating the risks associated with the processes and to take advantage of the opportunities identified.

The day-to-day management of Progold S.p.A. businesses is run by procedures declared and shared with an ethical conduct with all the interested parties involved in the processes considered critical.

To pursue the company goal, Progold's Management makes available all the necessary resources to ensure that all the plans objectives are compatible with its context and strategies.

Furthermore, it commits to continuously form all of its internal resources as to reach the required professional level, to use all the available technologies to continuously improve the productive process and to invest in research in order to develop new products accordingly to need of the market and its customers.

Being a company oriented towards customer satisfaction, it will pay particular attention to the implementation and development of an extensive customer care service in order to give an added value to the product.

Progold has created an effective and efficient information network to lead, support and control all of the company activities.

The norm ISO 9001 was chosen as a code of conduct to achieve and to keep high quality standards.

Setting the quality means:

- Implementing and maintaining a Quality System
- Following a risk-based thinking philosophy
- Continuous training and educating of all the staff regarding quality
- Being Customer oriented
- Requesting the collaboration of the interested parties
- Involvement and participation of all personnel
- Performance improvement of our products
- Researching for higher competitive edge
- Being environmentally conscious
- Implementing work safety and quality

Progold's Management also commits to:

- Continuously improve and maintain the quality of its activities and processes.
- To raise awareness of quality policies at all corporate levels.

To facilitate the implementation and understanding of this Policy, the Management periodically defines quality objectives, which are subsequently shared and evaluated to verify their completion and efficacy.

01/05/2018
CEO