

QUALITY POLICY (UNI EN ISO 9001:2015) AND OCCUPATIONAL HEALTH AND SAFETY (UNI EN ISO 45001:2023)

The management of Progold S.p.A. declares, with this document, that all company activities are organized and managed with a strong market and customer orientation, in full compliance with the laws and regulations of the countries in which it operates.

Progold S.p.A. plans its processes by adopting a "risk-based thinking" (RBT) approach to implement the most appropriate actions to assess and manage associated risks and exploit identified opportunities. The company manages its business daily through shared procedures, adopting an ethical behavior towards all stakeholders involved in critical processes.

To pursue its objectives, Progold S.p.A. commits to the periodic training of internal resources to achieve appropriate levels of professionalism and competence. Furthermore, the company invests in the necessary technologies and machinery to maintain and improve production processes, as well as in market- and customer-oriented research and development.

Company activities are organized with a strong market and customer orientation, with particular attention to customer care service, ensuring product quality. Progold S.p.A. has established an efficient information network to guide, support, and control business management.

The UNI EN ISO 9001 standard has been adopted by Progold S.p.A. as a reference code to achieve and maintain high-quality standards. With the implementation of the quality system, Progold S.p.A. aims to:

- Apply and maintain the Quality System
- Adopt a "risk-based thinking" (RBT) approach
- Inform and train all personnel on quality
- Research and respond to customer needs
- Collaborate with critical stakeholders
- Involve all company human resources
- Continuously improve product performance
- Pay attention to the environment
- Ensure safety and quality of work
 - responsibility in managing Occupational Health and Safety (OHS) involves the entire company organization, from the Employer to each individual worker, according to their attributions and competences
 - the company commits to considering OHS and its related results as an integral part of business management
 - the company commits to effective and proactive accident prevention
 - the company commits to providing the necessary human and instrumental resources for the OHS Management System
 - the company commits to the involvement and consultation of workers, including through their safety representatives
 - finally, the company commits to defining and disseminating OHS objectives and related implementation programs within the company.

Furthermore, Progold S.p.A. commits to maintaining and continuously improving activities and processes, and to increasing profitability. To facilitate the application and understanding of the policy, the Management periodically defines quality objectives, disseminates them, and verifies their application and effectiveness.

CEO



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